



IMPORTANT: Fill in pertinent information on *page 3* for future reference.

Table of Contents

Job Specification Sheet.....	3
General Residential Installation Check List.....	4
Valve Installation and Start-up Procedures	5
Model 5600 Installation and Start-up Procedures.....	6
Model 5600 Backwash Filter Installation and Start-up Procedures.....	7
Model 5600 Econominder Installation and Start-up Procedures.....	9
Water Conditioner Flow Diagrams	10
Service Position	10
Preliminary Rinse Position	10
Backwash Position	11
Brine Position	11
Slow Rinse Position	12
Rapid Rinse Position	12
Settling Rinse Position	13
Brine Tank Fill Position	13
Model 5600 Control Valve Drive Assembly	14
Model 5600 and 5600 Econominder Control Valve Drive Assembly	16
Model 5600 Econominder Control Valve Drive Assembly	18
Bypass Valve Assembly, Plastic	20
Bypass Valve Assembly, Brass	21
Model 5600 Econominder Meter Assembly	22
Service Instructions	23
Replace Time Brine Valve, Injectors and Screen	23
Replace Timer	24
Replace Piston Assembly	25
Replace Seals and Spacers	26
Replace Meter	27
Replace Meter Cover and/or Impeller	28
Model 5600 and 5600 Econominder Troubleshooting	29
General Service Hints for Meter Control	30
Model 5600SF Troubleshooting	31
Service Assemblies	32

Job Specification Sheet

Job Number _____

Model Number _____

Water Test _____

Capacity of Unit _____

Mineral Tank Size: Diameter _____ Max. _____ Per Regeneration
Height _____

Brine Tank Size and Salt Setting Per Regeneration: _____

Control Valve Specifications

Type of Timer: ____Std. ____"L" ____7-day ____12-day ____Meter, Std. ____Meter, Ext.

Day/Time of Regeneration _____

Drain Line Flow Control _____ gpm

Brine Refill Rate _____ gpm

Injector Size _____

Meter Gallon Setting _____ gal

Tank Size (diameter)	Injector	Slow Rinse Rate (gpm) @ 40 psi	Brine Draw Rate (gpm) @ 40 psi	BLFC ¹	BLFC ²
6"	#0 red	.31 gpm	.28 gpm	.5 gpm	1.2 gpm
7"	#0 red	.31 gpm	.28 gpm	.5 gpm	1.2 gpm
8"	#1 white	.45 gpm	.38 gpm	.5 gpm	1.5 gpm
9"	#1 white	.45 gpm	.38 gpm	.5 gpm	2.0 gpm
10"	#1 white	.45 gpm	.38 gpm	.5 gpm	2.4 gpm
12"	#2 blue	.84 gpm	.56 gpm	1.0 gpm	3.5 gpm
13"	#2 blue	.84 gpm	.56 gpm	1.0 gpm	4.0 gpm
14"	#3 yellow	1.0 gpm	.63 gpm	1.0 gpm	5.0 gpm
16"	#3 yellow	1.0 gpm	.63 gpm	1.0 gpm	7.0 gpm

NOTE: Due to varying water conditions, tank sizes and water pressures, use the above settings as guidelines only.

¹BLFC (Brine Line Flow Control), refill rate for filling brine tank.

²DLFC (Drain Line Flow Control), backwash and rapid rinse flow rates.

General Residential Installation Check List

Water Pressure

A minimum of 25 lbs of water pressure is required for regeneration valve to operate effectively.

Electrical Facilities

An uninterrupted alternating current (A/C) supply is required. Please make sure voltage supply is compatible with unit before installation.

Existing Plumbing

Condition of existing plumbing should be free from lime and iron buildup. Replace piping that has heavy lime and/or iron build-up. If piping is clogged with iron, install a separate iron filter unit ahead of the water softener.

Location of Softener and Drain

Locate the softener close to a clean working drain and connect according to local plumbing codes.

Bypass Valves

Always provide for the installation of a bypass valve if unit is not equipped with one.



CAUTION

- Do not exceed 120 psi water pressure.
- Do not exceed 110 °F water temperature.
- Do not subject unit to freezing conditions.

Valve Installation and Start-up Procedures

1. Place the softener tank where you want to install the unit.
NOTE: Be sure the tank is level and on a firm base.
2. During cold weather it is recommended that the installer warm the valve to room temperature before operating.
3. Perform all plumbing according to local plumbing codes.
 - Use a 1/2" minimum pipe size for the drain.
 - Use a 3/4" drain line for backwash flow rates that exceed 7 gpm or length that exceeds 20' (6 m).
4. Cut the 1" distributor tube (1.050 O.D.) flush with top of each tank.
NOTE: Only use silicone lubricant.
5. Lubricate the distributor o-ring seal and tank o-ring seal. Place the main control valve on tank.
6. Solder joints near the drain must be done before connecting the Drain Line Flow Control fitting (DLFC). Leave at least 6" (152 mm) between the DLFC and solder joints when soldering pipes that are connected on the DLFC. Failure to do this could cause interior damage to DLFC.
7. Use only **Teflon** tape on the drain fitting.
8. Be sure the floor under the salt storage tank is clean and level.
9. Place approximately 1" (25 mm) of water above the grid plate. If a grid is not utilized, fill to the top of the air check in the salt tank. Do not add salt to the brine tank at this time.
10. On units with a bypass, place in **Bypass** position.
 - Turn on the main water supply.
 - Open a cold soft water tap nearby and let water run a few minutes or until the system is free of foreign material (usually solder) resulting from the installation. Close the water tap when water runs clean.
11. Place the bypass in the **In Service** position and let water flow into the mineral tank. When water flow stops, slowly open a cold water tap nearby and let water run until air is purged from the unit. Then close tap.
12. Plug the valve into an approved power source. When the valve has power it drives to the **In Service** position.

Model 5600 Installation and Start-up Procedures

NOTE: Install the water softener with the inlet, outlet and drain connections made according to manufacturer's recommendations and to meet applicable plumbing codes.

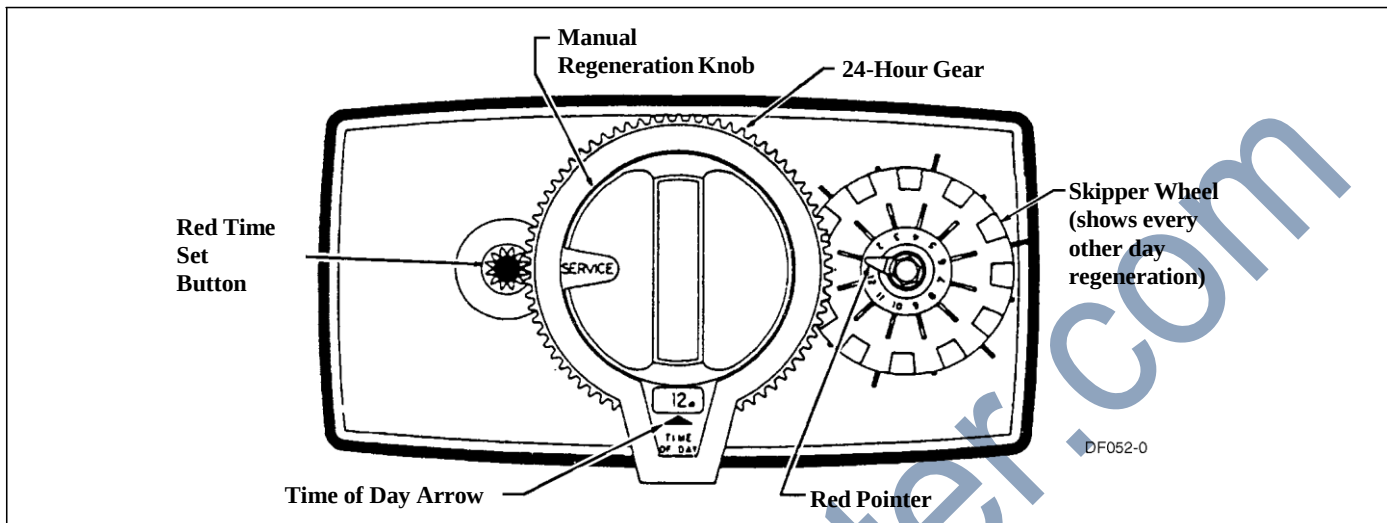


Figure 1: Model 5600 Softener Control

1. Manually index the softener control into the **In Service** position and let water flow into the resin tank. When the water flow stops, open a softened water tap until all air is released from the lines. Then close tap.
NOTE: Manually dial the various regeneration positions by turning the knob on the front of the control until the indicator shows that the softener is in the desired position.
2. Manually index the control to the **Backwash** position and allow water to flow at the drain for 3 or 4 minutes.
3. Remove back cover plate.
4. Make sure that the salt dosage is set as recommended by the manufacturer. If necessary, set salt according to the setting instruction sheet. Manually index the control to the **Brine Fill** position and allow the brine tank to fill to the top of the air check.
5. Manually index the control to the **Brine Draw** position and allow the control to draw water from the brine tank until it stops.
6. Plug in the electrical cord and look in the sight hole in the back of the motor to see that it is running. Set the days that regeneration is to occur by sliding tabs on skipper wheel outward to expose trip fingers.
 - Each tab is one day.
 - Finger at red pointer is tonight.
 - Moving clockwise from red pointer, extend or retract fingers to obtain the desired regeneration schedule.
7. Manually advance the control to the beginning of the **Brine Fill** position and allow the control to return to the **In Service** position automatically.
8. Fill the brine tank with salt.
9. Replace back cover on the control.
10. Make sure that any bypass valving is left in the normal **In Service** position.

Model 5600 Backwash Filter Installation and Start-up Procedures

NOTE: Install the water softener with the inlet, outlet and drain connections made according to manufacturer's recommendations and to meet applicable plumbing codes.

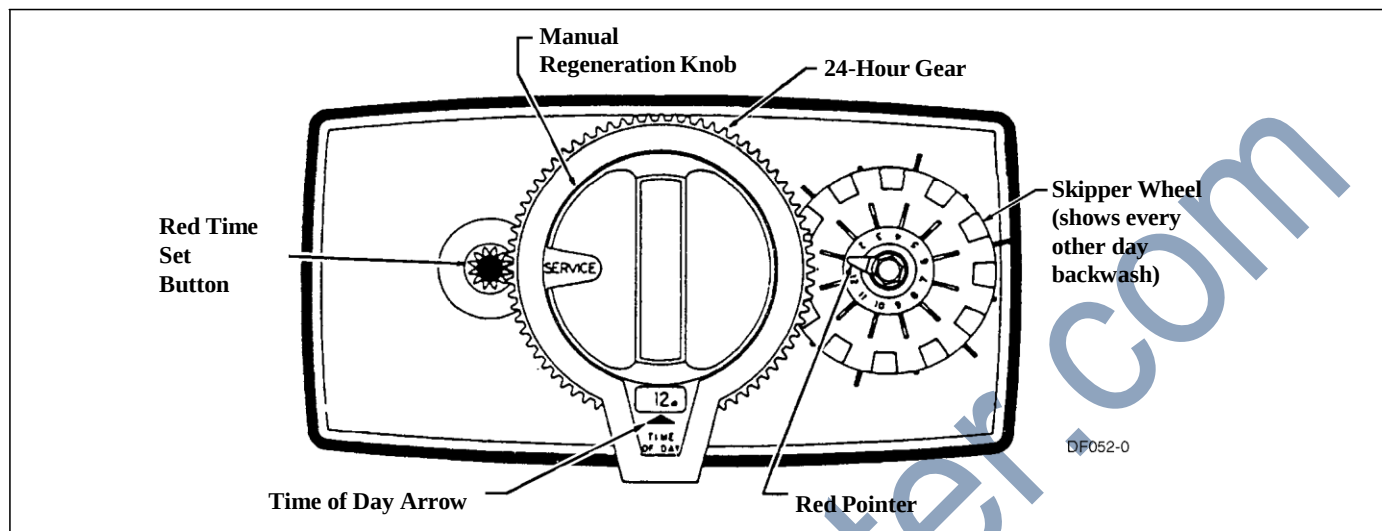


Figure 2: Model 5600 Backwash Filter Control

Before Plugging in the Unit

1. Open a treated water tap down stream of the filter.
2. Manually index the filter to the **In Service** position and allow the mineral tank to fill by slowly opening the main water supply valve. Any bypass should be in the **In Service** position.
NOTE: The water flowing from the downstream tap is cloudy and/or contains media fines as well as air. Allow the water to run until it appears clean and free of air.
3. When a steady clean flow appears at the tap, close the tap and the main water supply valve and allow the filter media bed to settle for 15–20 minutes.
4. Manually index the filter to the **Backwash** position.
5. To prevent a sudden surge of water and air, partially open the main water supply valve so that the flow at the drain of the filter is approximately 1 gpm. The water at the drain is cloudy again and/or contains media fines as well as air. Allow water to flow at the drain until it appears clean and free of air.
6. Continue to open the water supply valve until it is completely open. Allow water to flow at the drain until all media fines are washed out of the filter.
7. Manually index the filter to the **In Service** position, and again open the downstream tap. Check to be sure that the water flows clear. If necessary, allow water to flow until all media fines are gone. If the tap is equipped with an aerator check that is not plugged with media fines and pipe scale.
8. Plug in the electrical cord and look in the sight hole on the back of the timer motor to ensure that it is running. Set the days backwashing is to occur by sliding tabs on the skipper wheel outward to expose trip fingers. Each tab is one day. Finger at red pointer is tonight. Moving clockwise from red pointer, extend or retract fingers to obtain the desired backwash schedule.
9. Set time of day by pushing red button and spin the 24-hour gear until the present time of day is visible above the time of day arrow.

Model 5600 Backwash Filter Installation and Start-up Procedures (Cont'd.)

Cycle Times and Flow Diagrams

1. **In Service** position. *See Figure 4, page 10.*
2. **Preliminary Rinse** position.
 - Same as *Figure 4, page 10* with standard piston (white end plug) or filter piston (black end plug).
 - Eliminated with low water piston (gray end plug).
3. **Backwash** position.
 - Same as *Figure 6, page 11* with standard piston.
 - 15 minutes with filter piston.
 - 7 minutes with low water piston.
4. **Brine Rinse** position.
 - Eliminated, resulting in a 50 minute pause, no water flows during this time.
5. **Slow Rinse** position.
 - Eliminated, resulting in a 50 minute pause, no water flows during this time.
6. **Second Backwash** position.
 - Same as *Figure 9, page 12* with standard piston.
 - 15 minutes with filter piston.
 - 7 minutes with low water piston.
7. **Settling Rinse** position.
 - Same as *Figure 10, page 13* with standard or filter piston.
 - Eliminate with low water piston.
8. **Brine Tank Refill** position.
 - Eliminated, filter is back in service at this time.

Model 5600 Econominder Installation and Start-up Procedures

NOTE: Install the water softener with the inlet, outlet and drain connections made according to manufacturer's recommendations and to meet applicable plumbing codes.

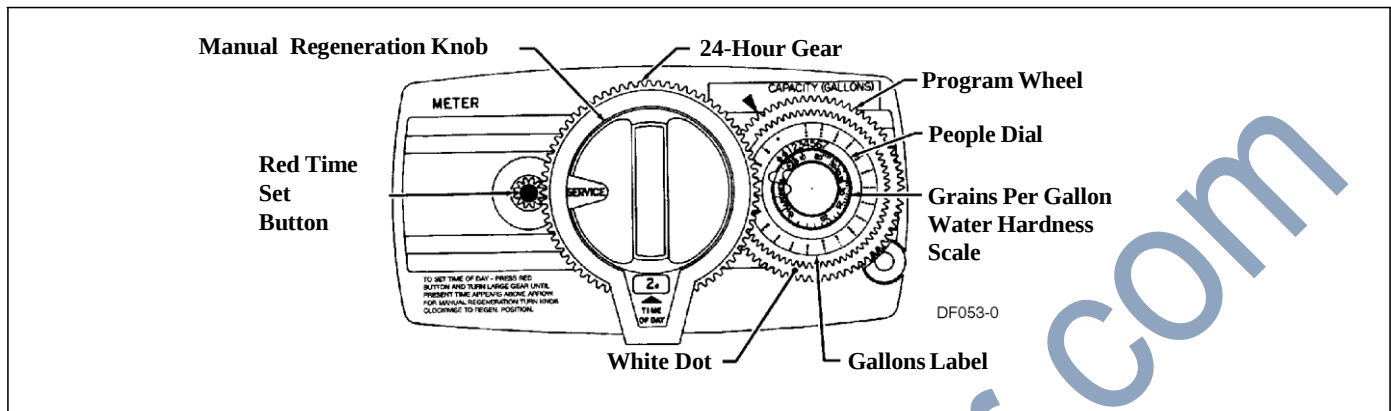


Figure 3: Model 5600 Econominder

1. Manually index the softener control to the **In Service** position and let water flow into the resin tank. When the water flow stops, open a softened water tap until all air is released from the lines. Then close tap.

NOTE: The various regeneration positions may be dialed manually by turning the knob on the front of the control until the indicator shows that the softener is in the desired position.
2. Set water usage program wheel using any one of the following procedures:
 - Typical Residential Application

To program, just set the time, set the hardness and it automatically monitors system needs and regenerates only when necessary. To set time of day press red time set button and turn 24-hour gear until present time of day is at “time of day.” Set program wheel by lifting the “people” dial and rotating it so that the number of people in the household is aligned with the household grains per gallon water hardness. Release the dial and check for firm engagement at setting. This method provides reserve capacity based on 75 gallons per person.
 - Optional Programming Procedures

Calculate the gallon capacity of the system, subtract the necessary reserve requirement and set the gallons available at the small white dot on program wheel gear. Note, drawing shows 850 gallon setting. The capacity (gallons) arrow denotes remaining gallons exclusive of fixed reserve.
3. Rotate program wheel counterclockwise until it stops at **Regeneration** position.
4. Manually index the control to the **Backwash** position and allow water to flow at the drain for 3 or 4 minutes.
5. Remove back cover plate.
6. Make sure that the salt dosage is set as recommended by the manufacturer. Manually index the control to the **Brine Fill** position and allow the brine tank to fill to the top of the air check.
7. Manually index the control to the **Brine Rinse** position and allow the control to draw water from the brine tank until it stops.
8. Plug in the electrical cord and look in the sight hole in the back of the monitor to see that it is running.
9. Manually advance the control to the beginning of the **Brine Fill** position and allow the control to return to the **In Service** position automatically.
10. Fill the brine tank with salt.
11. Replace back cover on the control. Be sure cable is not pinched between cover and housing.
12. Make sure that any bypass valving is left in the normal **In Service** position.

Water Conditioner Flow Diagrams

Service Position

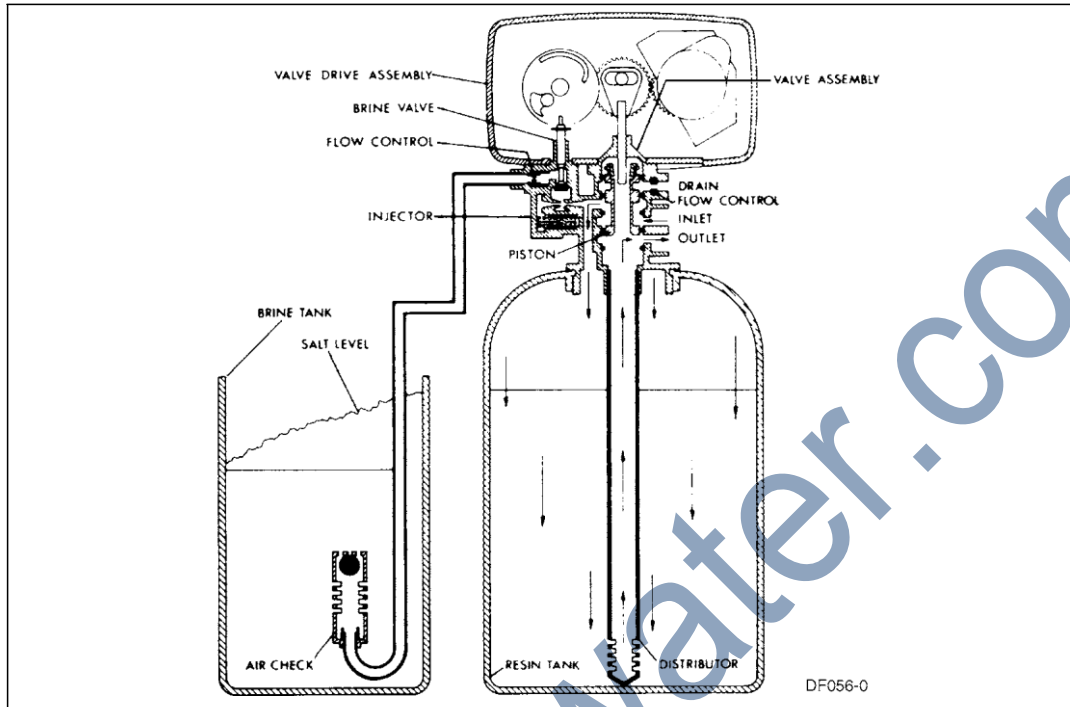


Figure 4: Service Position

Preliminary Rinse Position

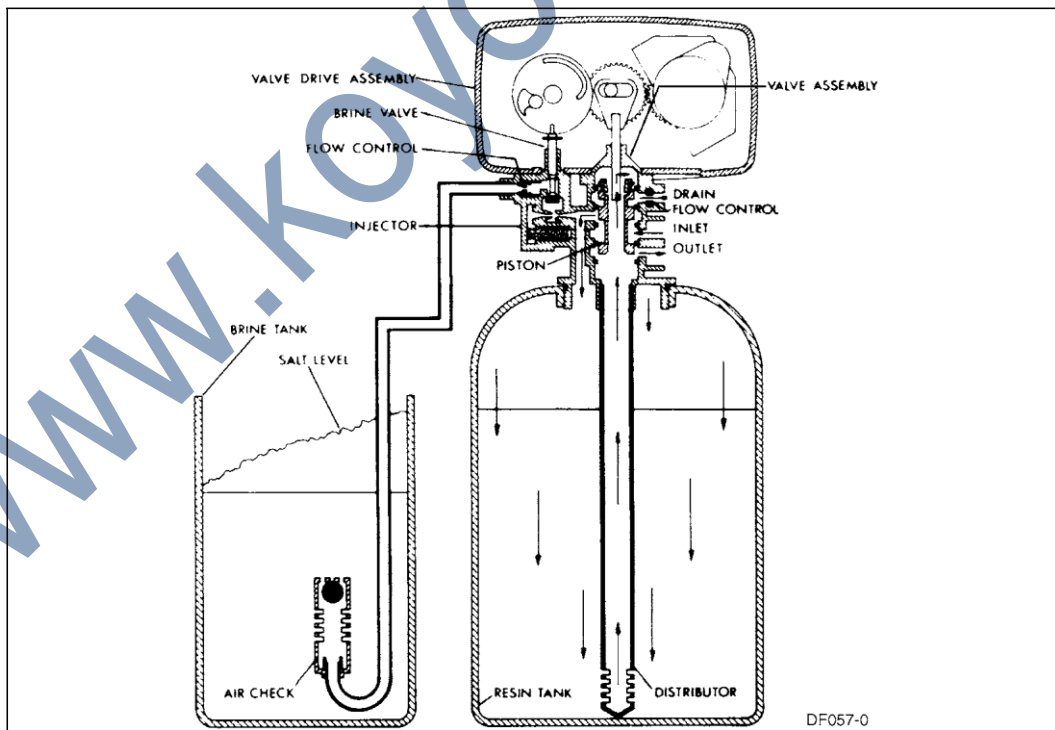


Figure 5: Preliminary Rinse Position

Water Conditioner Flow Diagrams (Cont'd.)

Backwash Position

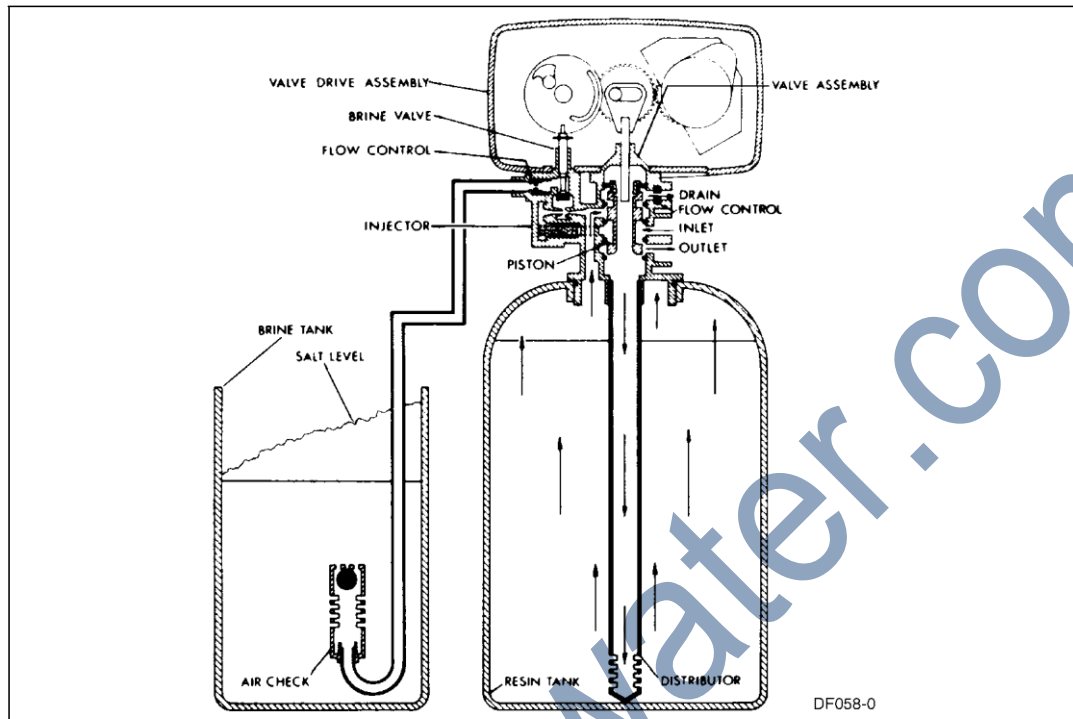


Figure 6: Backwash Position

Brine Position

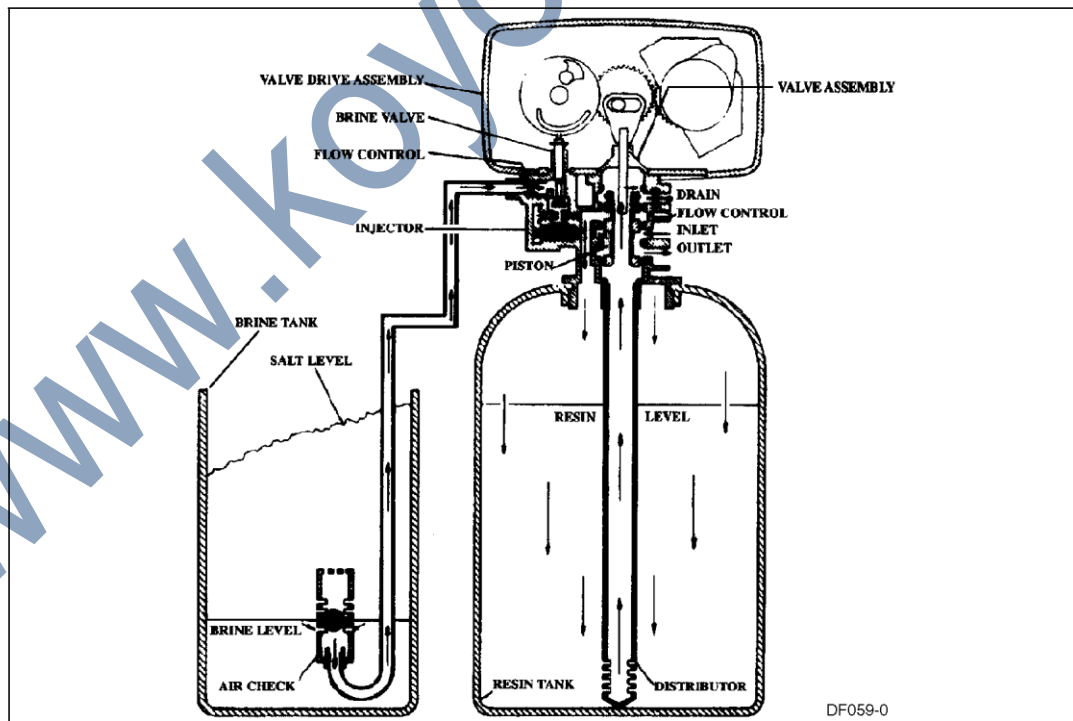


Figure 7: Brine Position

Water Conditioner Flow Diagrams (Cont'd.)

Slow Rinse Position

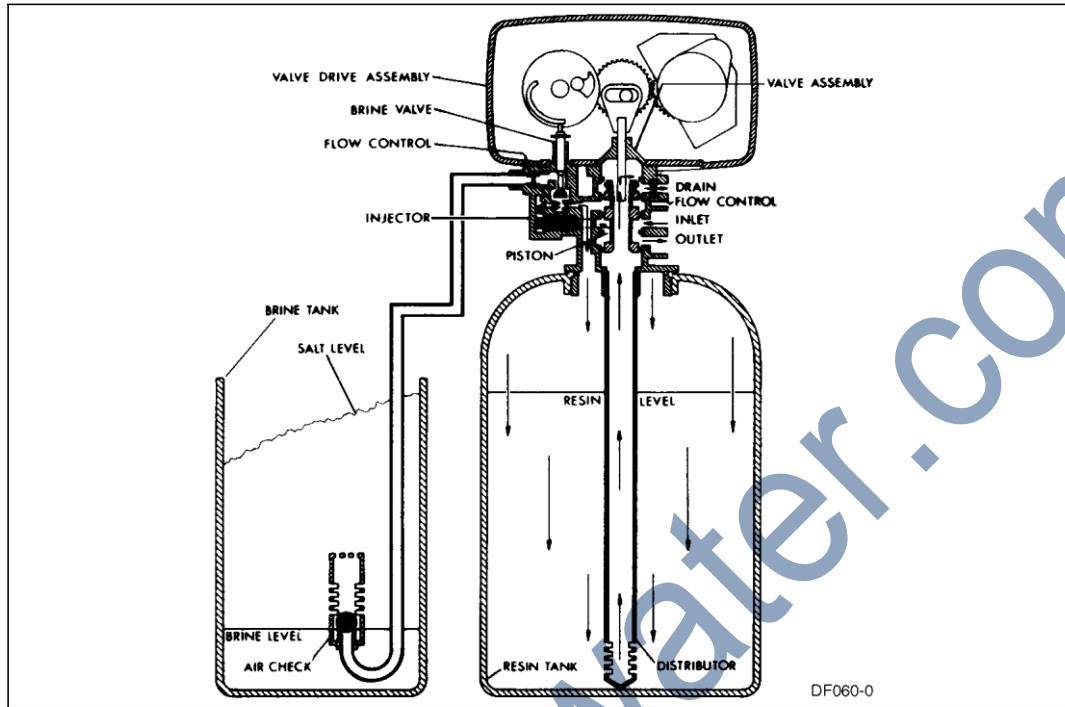


Figure 8: Slow Rinse Position

Second Backwash Position

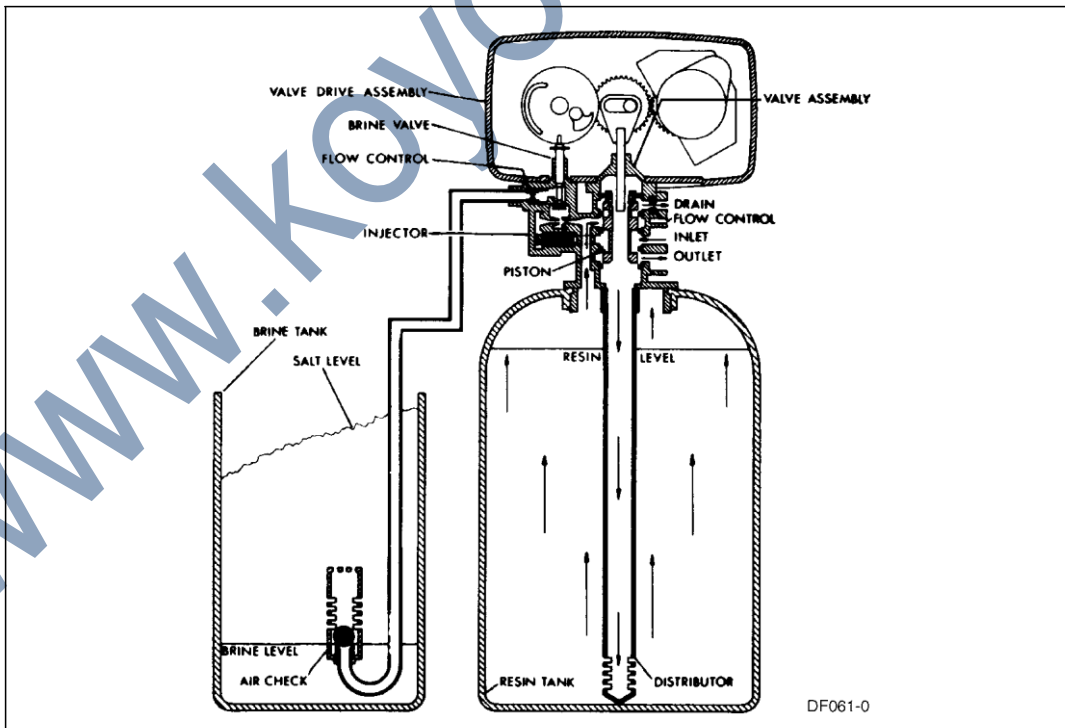


Figure 9: Second Backwash Position

Water Conditioner Flow Diagrams (Cont'd.)

Settling Rinse Position

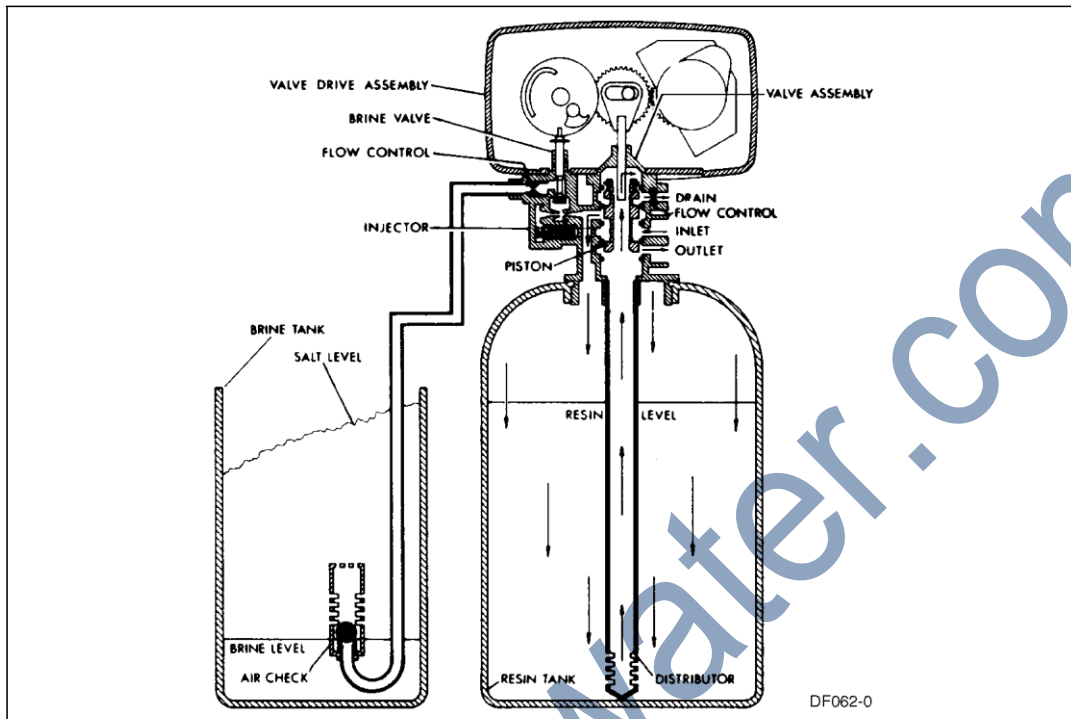


Figure 10: Settling Rinse Position

Brine Tank Fill Position

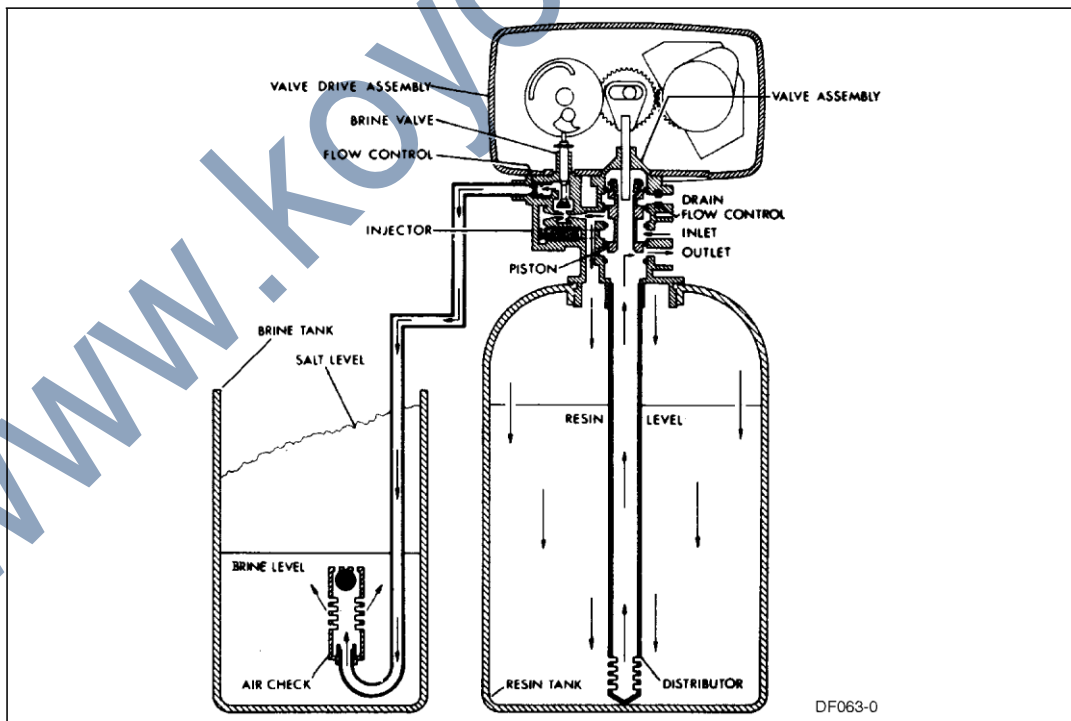
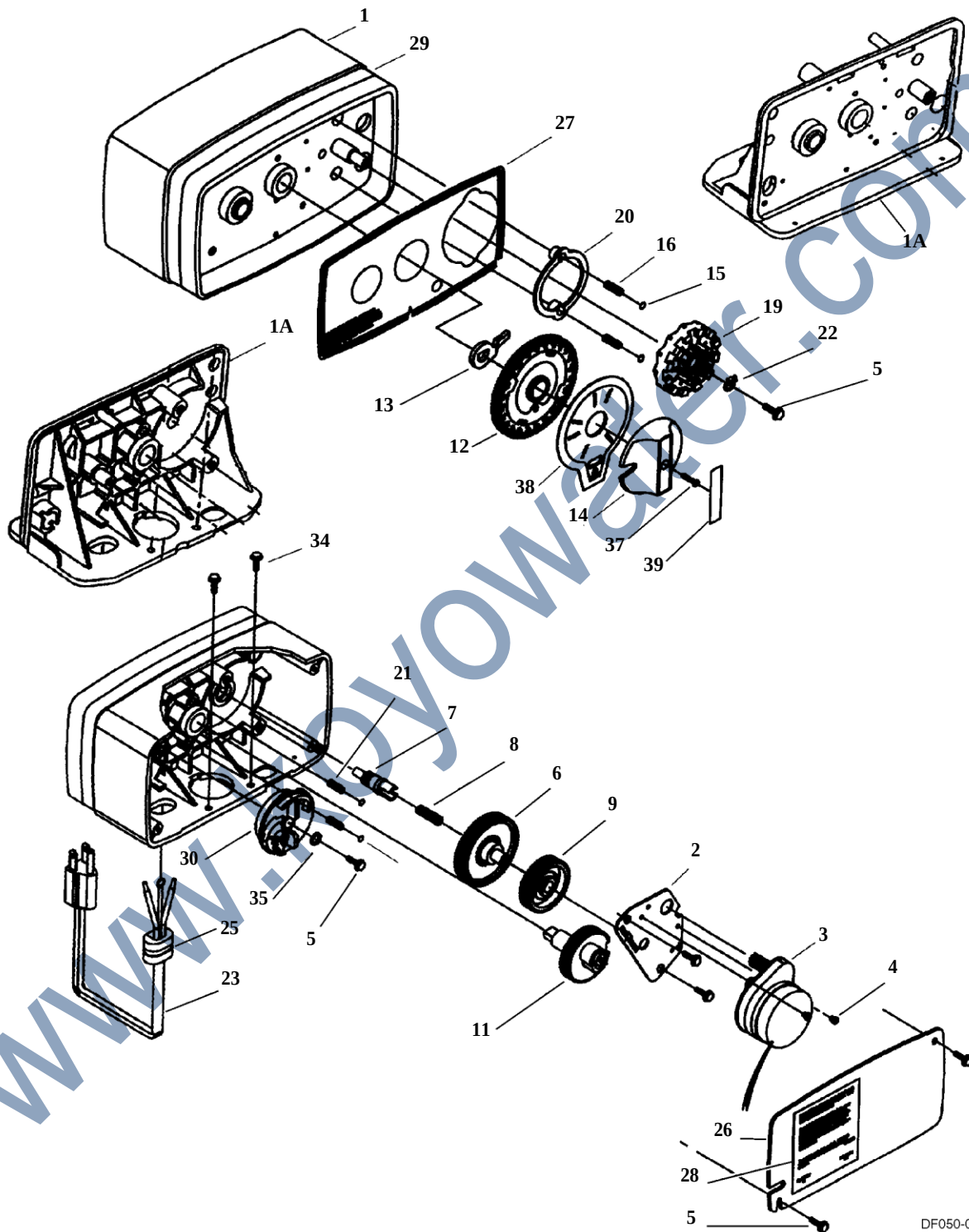


Figure 11: Brine Tank Fill Position

Model 5600 Control Valve Drive Assembly



DF050-0

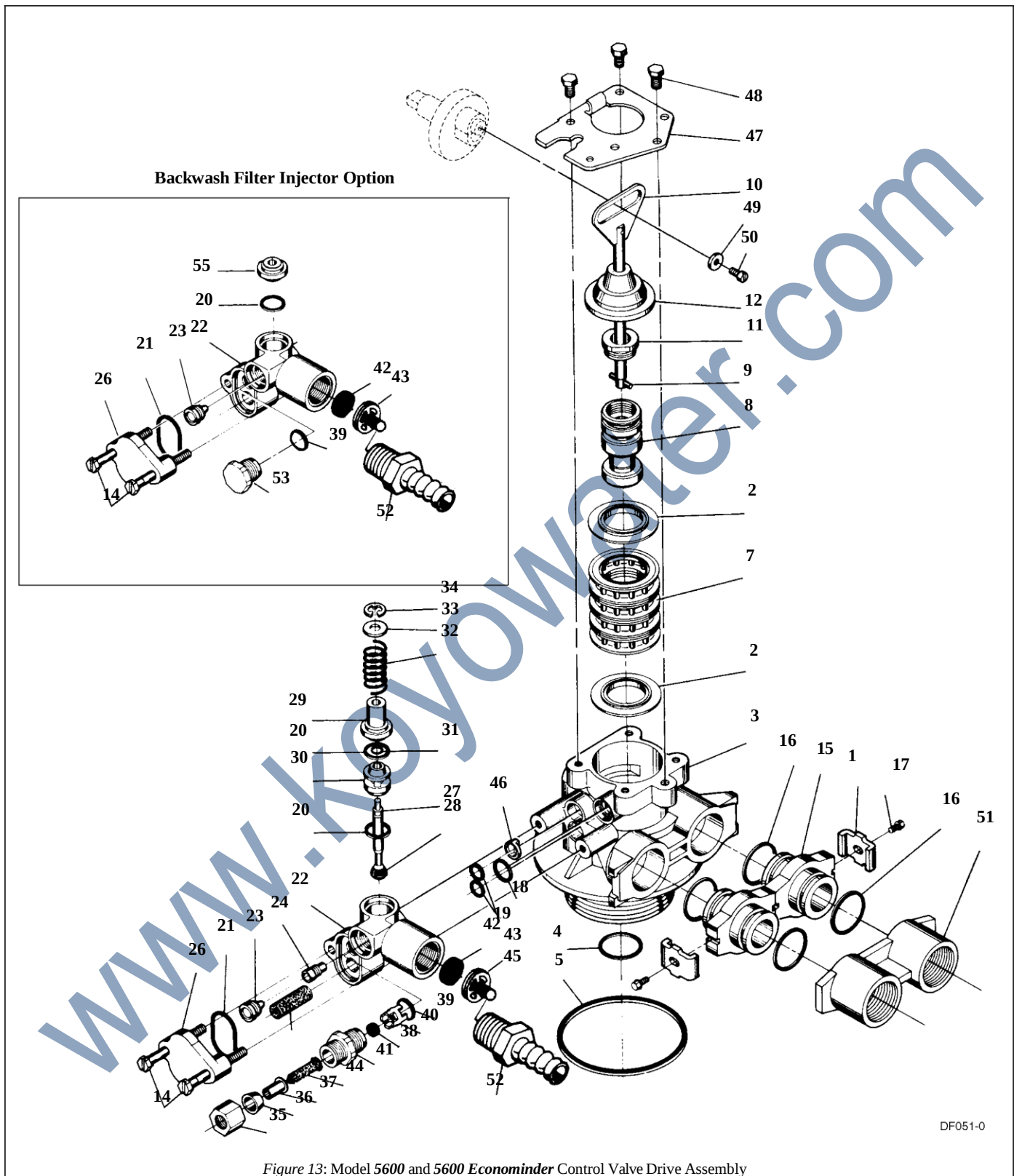
Figure 12: Model 5600 Control Valve Drive Assembly

Model 5600 Control Valve Drive Assembly

Item Number	No. Req'd	Part Number	Description
1	1	14448-010	housing, with pin
	1	14448-011	housing, with pin drilled for screw
	1	14448-012	housing, with pin drilled for thumb screw
1A	1	15494-01	"L" housing, with pin
	1	15494-03	"L" housing, with pin drilled for designer
2	1	13175	motor mounting plate
3	1	18743	motor, 120V, 60 Hz
	1	19659	motor, 24V, 60 Hz
4	(2-3)	11384	screw, motor mtg. and ground wire
5	(3-5)	13296	screw, component mounting
6	1	13017	idler gear
7	1	13018	idler pinion
8	1	13312	spring, idler
9	1	13164	drive gear
11	1	13170	main gear and shaft
12	1	19205	24-hour gear assembly, silver
	1	19205-01	24-hour gear assembly, tan
13	1	13011	cycle actuator gear
14	1	14177	knob, manual regeneration
15	4	13300	ball, 1/4" dia.
16	2	13311	spring, detent, skipper wheel
19	1	14381	skipper wheel assembly, 12-day
	1	14860	skipper wheel assembly, 7-day
20	1	13864	skipper wheel ring
21	2	14457	spring, detent, main gear
22	1	13014	regeneration pointer
23	1	11842	electrical cord, standard
24	2	12681	wire connector (not shown)
25	1	13547	strain relief
26	1	13229	back cover
27	1	13309	front label, brown on beige
	1	13437	front label, blue/silver on black
28	1	13310	rear label, softener
	1	18520	rear label, filter
29	1	13348	tape stripe, brown on beige
	1	13436	tape stripe, blue on silver
30 ▲	1	60514	brine cam assembly, 3-18
	1	60514-01	brine cam assembly, 6-36
	1	60514-02	brine cam assembly, minutes
34	2	12473	screw-drive mounting
35 ▲	1	12037	washer
37	1	15151	screw, knob
38	1	14176	valve position dial, standard
	1	14278	valve position dial, low water
	1	15478	valve position dial, chemical filter
	1	16715	valve position dial, filter
39	1	14175	knob label, beige
	1	14207	knob label, silver
40 ▲	1	40214	screw, brine cam

▲ Not used when a filter valve

Model 5600 and 5600 Econominder Control Valve Drive Assembly



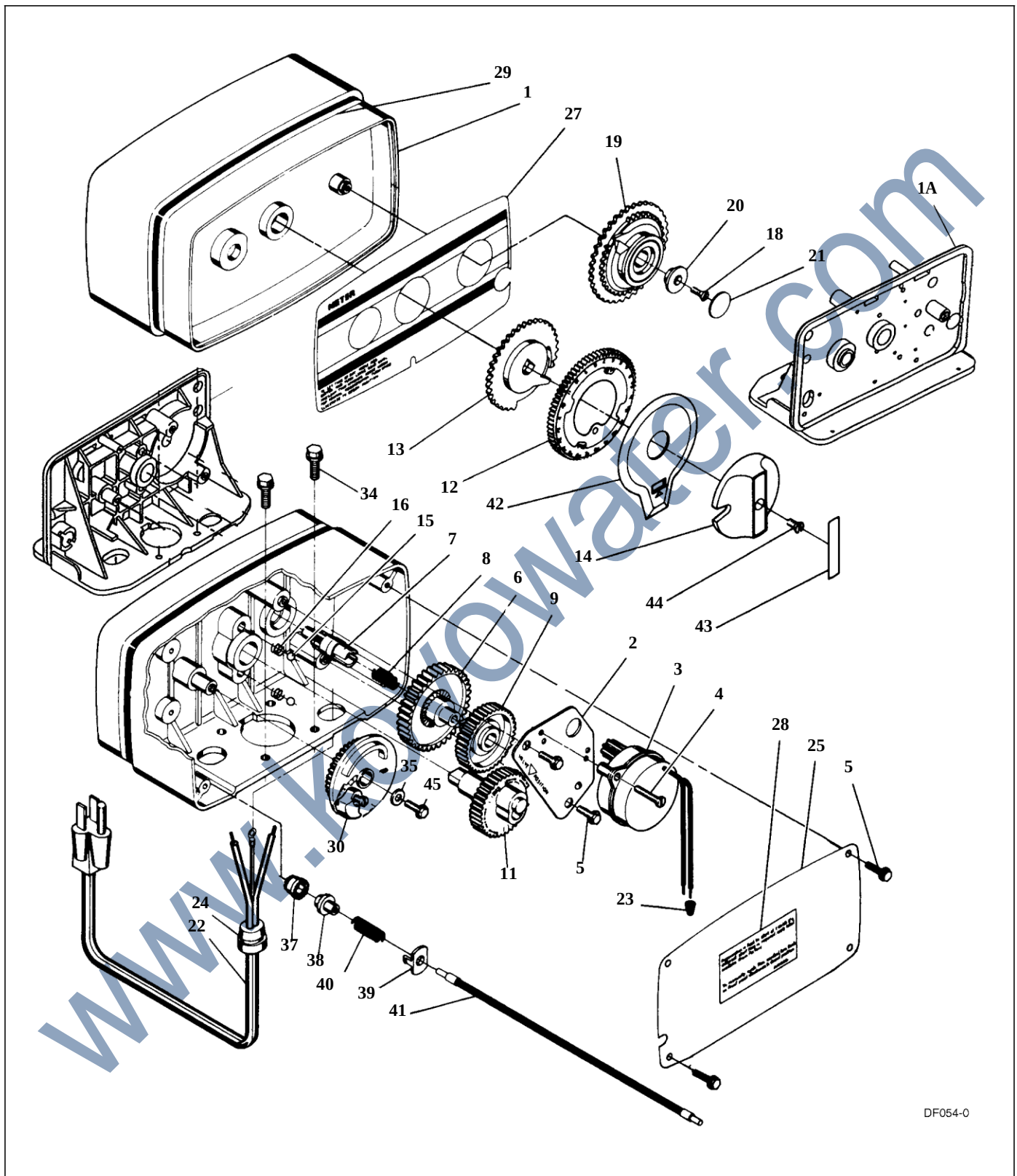
Model 5600 and 5600 Econominder Control Valve Drive Assembly

Item Number	No. Req'd	Part Number	Description
1	2-4	13255	adapter clip (clock or meter)
2	5	13242	seal
	5	17772	silicone seal
3	1	61400-12	valve body assembly, 1" dist.
	1	61400-11	valve body assembly, 3/4" dist.
4	1	13304	o-ring, distributor tube, 1"
	1	10244	o-ring, distributor tube, 13/16"
5	1	12281	o-ring, top of tank
6	6		not assigned
7	4	14241	spacer
8	1	13247	piston, standard
	1	13781	piston, low water
	1	13852	piston, filter
9	1	10696	piston pin
10	1	13001	piston rod assembly
11	1	12953	piston retainer
12	1	13446	end plug assembly standard, white
	1	13446-10	end plug assembly filter, black
13	1	13446-20	end plug assembly low water, gray
14	2	13315	screw, injector mounting
15	2	19228	adapter coupling
16*	4	13305	o-ring, adapter coupling
17*	2-4	13314	screw, adapter coupling (clock or meter)
18	1	12638	o-ring, drain
19	2	13301	o-ring, injector
20▲	2	13302	o-ring, brine spacer
21	1	13303	o-ring, injector cover
22	1	13163	injector body
23▲	1	10913U	injector nozzle, undrilled
24	1	10914	injector throat, specify size
25	1	10227	injector screen
26	1	13166	injector cover
27	1	13172	brine valve stem
28	1	12626	brine valve seat
29	1	13165	brine valve cap
30	1	13167	brine valve spacer
31	1	12550	quad ring
32	1	11973	spring, brine valve
33	1	16098	washer, brine valve
34	1	11981-01	retaining ring
35	1	10329	BLFC fitting nut
36	1	10330	BLFC ferrule
37	1	10332	BLFC tube insert
38	1	12094	BLFC button, .25 gpm
	1	12095	BLFC button, .50 gpm
	1	12097	BLFC button, 1.0 gpm
39▲	1	12977	o-ring, BLFC
40	1	13245	BLFC button retainer
41	1	13244	BLFC fitting, 3/8"
42	1		DLFC button, specify size
43	1	13173	DLFC button retainer
44	1	12767	screen, brine line
45	1	15348	o-ring, DLFC (not shown)
46	1	13497	air disperser
47	1	13546	end plug retainer
48	3	12112	screw
49	1	13363	washer
50	1	13296	screw
51A	1	13398	yoke, brass, 1" NPT
	1	13708	yoke, brass, 3/4" NPT
51B	1	18706	yoke, plastic, 1" NPT
	1	18706-02	yoke, plastic 3/4" NPT
52	1	13308	drain hose barb
53	1	13918	BLFC, plug
54▲	1	13857	brine valve, plug

* not used with meter controls

▲ used in backwash filter

Model 5600 Econominder Control Valve Drive Assembly



DF054-0

Figure 14: Model 5600 Econominder Control Valve Drive Assembly

Model 5600 Econominder Control Valve Drive Assembly

<i>Item Number</i>	<i>No. Req'd</i>	<i>Part Number</i>	<i>Description</i>
1	1	14448-000	housing, with roll pin
	1	14488-001	housing, with pin drilled for screw
	1	14448-0	housing, with pin drilled for thumb screw
1A	1	15494-01	"L" housing, with pin
	1	15494-03	"L" housing, with pin drilled for designer
2	1	13175	motor mounting plate
3	1	18743	motor, 120V, 60 Hz
	1	13494	motor, 24V, 60 Hz
4	2-3	11384	screw, motor mtg. and ground wire
5	2-4	13296	screw, component mounting
6	1	13017	idler gear
7	1	13018	idler pinion
8	1	13312	spring, idler
9	1	13164	drive gear
11	1	13170	main gear and shaft
12	1	19205	24-hour gear assembly, silver
	1	19205-01	24-hour gear assembly, tan
13	1	13802	cycle actuator gear
14	1	14177	knob, manual regeneration
15	2	13300	ball, 1/4" dia.
16	2	14457	spring, detent
18	1	13748	screw, program wheel
19	1	60405-15	program skipper wheel assembly, specify hardness capacity
20	1	13806	program wheel retainer
21	1	13953	cover label, program wheel
22	1	11842	electrical cord
23	2	12681	wire connector
24	1	13547	strain relief
25	1	13229	back cover
26			not assigned
27	1	13955	front label, beige
	1	13958	front label, silver
28	1	13310	rear label, softener
	1	18520	rear label, filter
29	1	13957	tape stripe, beige
	1	13960	tape stripe, silver
30	1	60514	brine cam assembly, 3-18
	1	60514-01	brine cam assembly, 6-36
	1	60514-02	brine cam assembly, minutes
34	2	12473	screw-drive mounting
35	1	12037	washer
37	1	13830	drive pinion, program wheel
38	1	13831	clutch, drive pinion
39	1	14253	spring retainer
40	1	14276	spring
41	1	14043	cable assembly, standard
	1	14910	cable assembly, extended, right angle
42	1	14176	valve position dial, standard
	1	14278	valve position dial, low water
	1	15478	valve position dial, filter
43	1	14175	knob label, beige
	1	14207	knob label, silver
44	1	15151	screw, knob
45	1	40214	screw, brine cam

Bypass Valve Assembly, Plastic

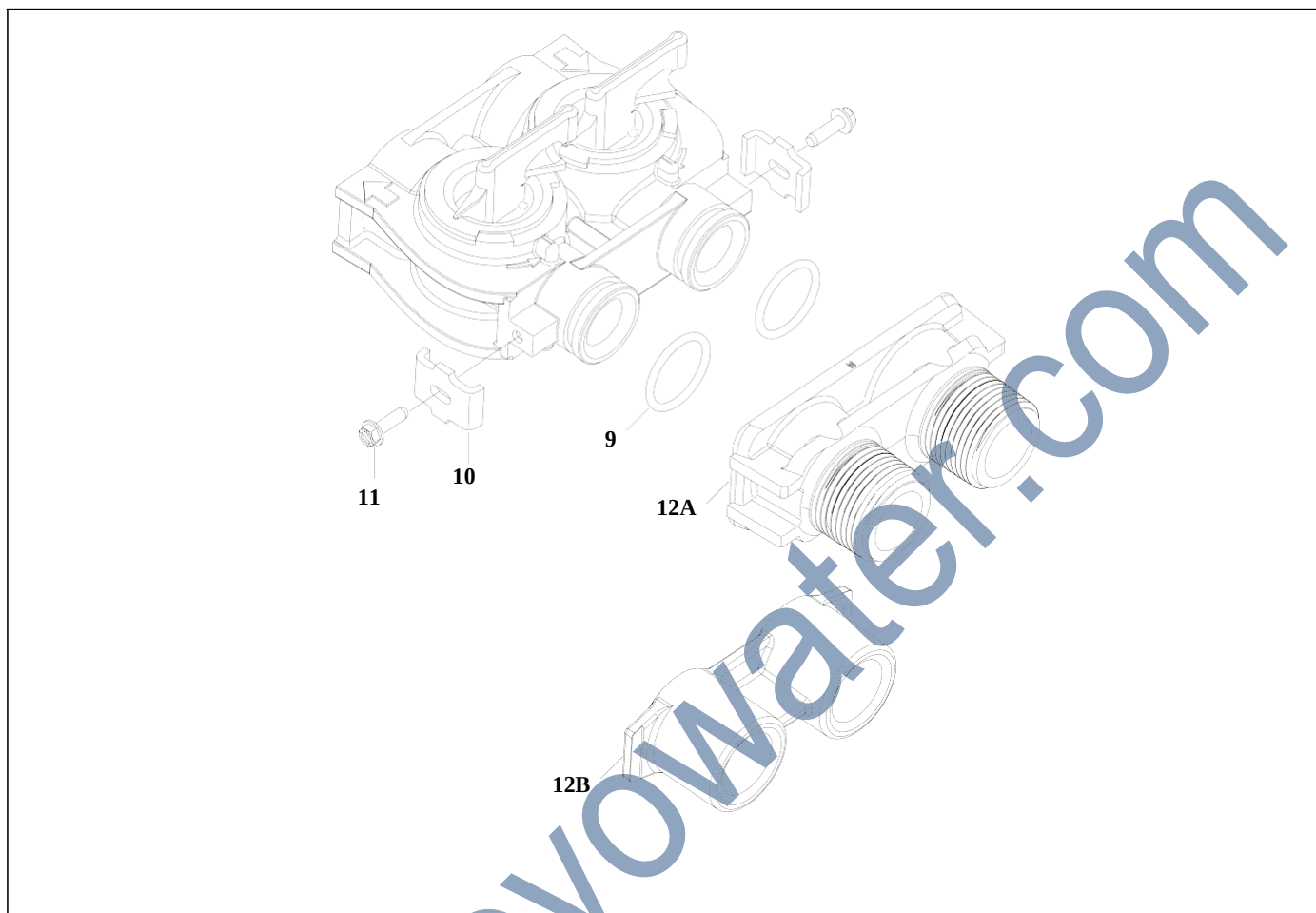


Figure 15: Bypass Valve Assembly, Plastic

Item Number	No. Req'd	Part Number	Description
9	2	13305	o-ring, 119
10	2	13255	clip, mounting
11	2	13314	screw, hex washer head, #8-18 x 5/8"
12A	1	18706	yoke, plastic 1" NPT
	1	18706-02	yoke, plastic 3/4"
12B	1	13708	yoke, 3/4"
	1	13708NP	yoke, 3/4" (nickel-plated)
	1	13398	yoke, 1"
	1	13398NP	yoke, 1" (nickel-plated)

Bypass Valve Assembly, Brass

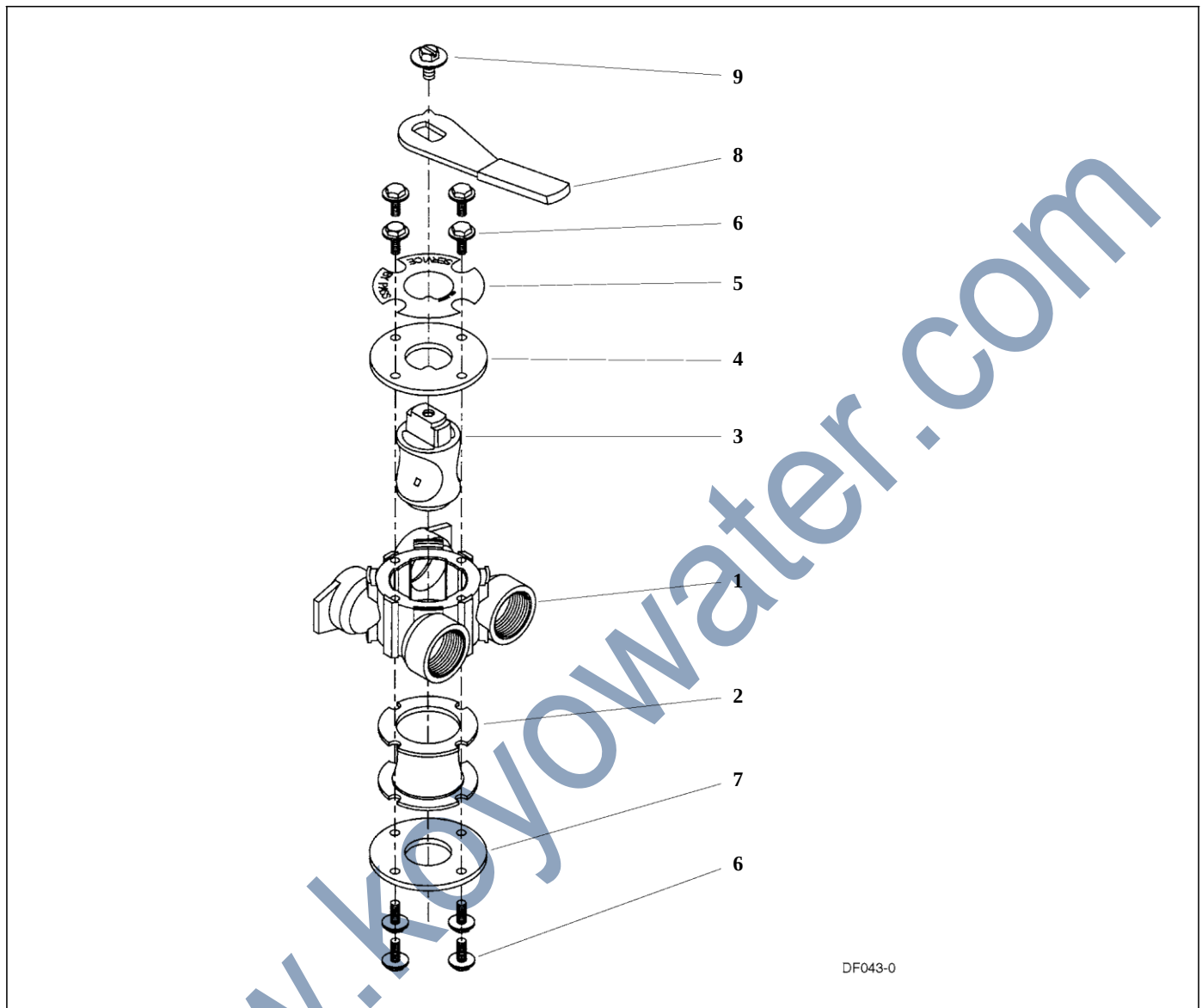


Figure 16: Bypass Valve Assembly, Brass

Item Number	No. Req'd	Part Number	Description
1	1	17290	bypass valve body, 3/4"
	1	17290NP	bypass valve body, 3/4")
	1	13399	bypass valve body, 1"
	1	13399NP	bypass valve body, 1" (nickel-plated)
2	1	11726	seal, bypass
3	1	11972	plug, bypass
4	1	11978	side cover
5	1	13604-01	label
6	8	15727	screw
7	1	11986	side cover
8	1	11979	lever, bypass
9	1	11989	screw, hex head, 1/4-14

Model 5600 Econominder Meter Assembly

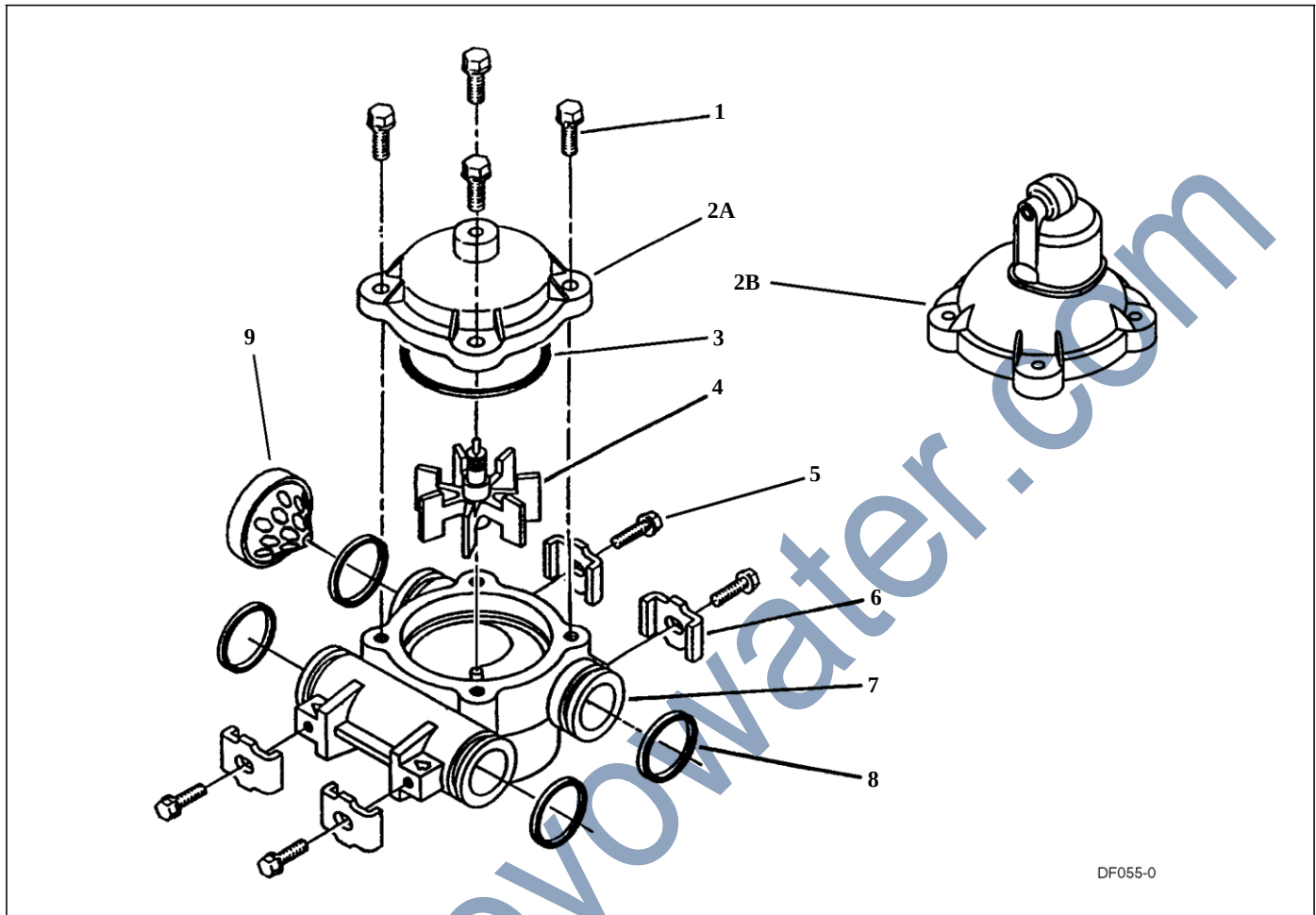


Figure 17: Model 5600 Econominder Meter Assembly

Item Number	No. Req'd	Part Number	Description
1	4	12473	screw, meter cover assembly
2A	1	14038	meter cover assembly, standard
2B	1	15659	meter cover assembly, extended range (right angle)
3	1	13847	o-ring, meter cover assembly
4	1	13509	impeller
5	4	13314	screw, adapter clip
6	4	13255	adapter clip
7	1	13821	meter body
8	4	13305	o-ring, meter body
9	1	14613	flow straightener

Service Instructions

Replace Time Brine Valve, Injectors and Screen

1. Unplug electrical cord from outlet.
2. Turn off water supply to conditioner:
 - If the conditioner installation has a “three valve” bypass system, first open the valve in the bypass line, then close the valves at the conditioner inlet and outlet.
 - If the conditioner has an integral bypass valve, put it in the **Bypass** position.
 - If there is only a shut-off valve near the conditioner inlet, close it.
3. Relieve water pressure in the conditioner by putting the control in the **Backwash** position momentarily. Return the control to the **In Service** position.
4. Disconnect brine tube and drain line connections at the injector body.
5. Remove the two injector body mounting screws. The injector and brine module can now be removed from the control valve. Remove and discard valve body o-rings.
6. Replace brine valve.
 - Pull brine valve from injector body, also remove and discard o-ring at bottom of brine valve hole.
 - Apply silicone lubricant to new o-ring and reinstall at bottom of brine valve hole.
 - Apply silicone lubricant to o-ring on new valve assembly and press into brine valve hole, shoulder on bushing should be flush with injector body.
7. Replace injectors and screen.
 - Remove injector cap and screen, discard o-ring. Unscrew injector nozzle and throat from injector body.
 - Screw in new injector throat and nozzle, be sure they are seated tightly. Install a new screen.
 - Apply silicone lubricant to new o-ring and install around oval extension on injector cap.
8. Apply silicone lubricant to three new o-rings and install over three bosses on injector body.
9. Insert screws with washers through injector cap and injector. Place this assembly through hole in timer housing and into mating holes in the valve body. Tighten screws. (Be sure to reinstall brass spacers with injector on model **4600** valve.)
10. Reconnect brine tube and drain line.
11. Return bypass or inlet valving to normal **In Service** position. Water pressure automatically builds in the conditioner.

NOTE: Be sure to shut off any bypass line.
12. Check for leaks at all seal areas. Check drain seal with the control in the **Backwash** position.
13. Plug electrical cord into outlet.
14. Set time of day and cycle the control valve manually to assure proper function.
 - Make sure control valve is in the **In Service** position.
15. Make sure there is enough brine in the brine tank.
16. Rotate program wheel counterclockwise until it stops at **Regeneration** position.
17. Start regeneration cycle manually if water is hard.

Service Instructions (Cont'd.)

Replace Timer

1. Unplug electrical cord from outlet.
2. Turn off water supply to conditioner:
 - If the conditioner installation has a “three valve” bypass system, first open the valve in the bypass line, then close the valves at the conditioner inlet and outlet.
 - If the conditioner has an integral bypass valve, put it in the **Bypass** position.
 - If there is only a shut-off valve near the conditioner inlet, close it.
3. Relieve water pressure in the conditioner by putting the control in the **Backwash** position momentarily. Return the control to the **In Service** position.
4. Pull cable out of meter cover. Remove the control valve back cover.
5. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly now lifts off easily.
6. Put new timer on top of valve. Be sure drive pin on main gear engages slot in drive yoke (rotate control knob if necessary).
7. Replace timer mounting screws. Replace screw and washer at drive yoke.
8. Return bypass or inlet valving to normal **In Service** position. Water pressure automatically builds in the conditioner.
NOTE: Be sure to shut off any bypass line.
9. Plug electrical cord into outlet.
10. Set time of day, program wheel, and salt usage. Cycle the control valve manually to assure proper function. Be sure to return the control valve to the **In Service** position.
11. Replace the control valve back cover. Be sure grommet at cable hole is in place.
12. Make sure there is enough brine in the brine tank.
13. Rotate program wheel counterclockwise until it stops at **Regeneration** position.
14. Start regeneration cycle manually if water is hard.
15. Plug cable into meter cover, rotate cable to align drive flat if necessary.

Service Instructions (Cont'd.)

Replace Piston Assembly

1. Unplug electrical cord from outlet.
2. Turn off water supply to conditioner:
 - If the conditioner installation has a “three valve” bypass system, first open the valve in the bypass line, then close the valves at the conditioner inlet and outlet.
 - If the conditioner has an integral bypass valve, put it in the **Bypass** position.
 - If there is only a shut-off valve near the conditioner inlet, close it.
3. Relieve water pressure in the conditioner by putting the control in the **Backwash** position momentarily. Return the control to the **In Service** position.
4. Pull cable out of meter cover. Remove the control valve back cover.
5. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly now lifts off easily. Remove end plug retainer plate.
6. Pull upward on end of piston yoke until assembly is out of valve.
7. Inspect the inside of the valve to make sure that all spacers and seals are in place, and that there is no foreign matter that would interfere with the valve operation.
8. Take new piston assembly as furnished and push piston into valve by means of the end plug. Twist yoke carefully in a clockwise direction to properly align it with drive gear. Replace end plug retainer plate.
9. Place timer on top of valve. Be sure drive pin on main gear engages slot in drive yoke (rotate control knob if necessary).
10. Replace timer mounting screws. Replace screw and washer at drive yoke.
11. Return bypass or inlet valving to normal **In Service** position. Water pressure automatically builds in the conditioner.
NOTE: Be sure to shut off any bypass line.
12. Plug electrical cord into outlet.
13. Set time of day, program wheel, and salt usage. Cycle the control valve manually to assure proper function. Be sure to return the control valve to the **In Service** position.
14. Replace the control valve back cover. Be sure grommet at cable hole is in place.
15. Make sure there is enough brine in the brine tank.
16. Rotate program wheel counterclockwise until it stops at **Regeneration** position.
17. Start regeneration cycle manually if water is hard.
18. Plug cable into meter cover. Rotate cable to align drive flat if necessary.

Service Instructions (Cont'd.)

Replace Seals and Spacers

1. Unplug electrical cord from outlet.
2. Turn off water supply to conditioner:
 - If the conditioner installation has a “three valve” bypass system, first open the valve in the bypass line, then close the valves at the conditioner inlet and outlet.
 - If the conditioner has an integral bypass valve, put it in the **Bypass** position.
 - If there is only a shut-off valve near the conditioner inlet, close it.
3. Relieve water pressure in the conditioner by putting the control in the **Backwash** position momentarily. Return the control to the **In Service** position.
4. Pull cable out of meter cover. Remove the control valve back cover.
5. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly now lifts off easily. Remove end plug retainer plate.
6. Pull upward on end of piston rod yoke until assembly is out of valve. Remove and replace seats and spacers with fingers.

Service Instructions (Cont'd.)

Replace Meter

1. Unplug electrical cord from outlet.
2. Turn off water supply to conditioner:
 - If the conditioner installation has a “three valve” bypass system, first open the valve in the bypass line, then close the valves at the conditioner inlet and outlet.
 - If the conditioner has an integral bypass valve, put it in the **Bypass** position.
 - If there is only a shut-off valve near the conditioner inlet, close it.
3. Relieve water pressure in the conditioner by putting the control in the **Backwash** position momentarily. Return the control to the **In Service** position.
4. Pull cable out of meter cover.
5. Remove two screws and clips at bypass valve or yoke. Pull resin tank away from plumbing Connections.
6. Remove two screws and clips at control valve. Pull meter module out of control valve.
7. Apply silicone lubricant to four new o-rings and assemble to four ports on new meter module.
8. Assemble meter to control valve. Note, meter portion of module must be assembled at valve outlet.
9. Attach two clips and screws at control valve. Be sure clip legs are firmly engaged with lugs.
10. Push resin tank back to the plumbing connections and engage meter ports with bypass valve or yoke.
11. Attach two clips and screws at bypass valve or yoke. Be sure clip legs are firmly engaged with lugs.
12. Return bypass or inlet valving to normal **In Service** position. Water pressure automatically builds in the conditioner.

NOTE: Be sure to shut off any bypass line.
13. Check for leaks at all seal areas.
14. Plug electrical cord into outlet.
15. Set time of day.
 - Make sure control valve is in the **In Service** position.
16. Rotate program wheel counterclockwise until it stops at **Regeneration** position.
17. Start regeneration cycle manually if water is hard.
18. Plug cable into meter cover. Rotate cable to align drive flat if necessary.

Service Instructions (Cont'd.)

Replace Meter Cover and/or Impeller

1. Unplug electrical cord from outlet.
2. Turn off water supply to conditioner:
 - If the conditioner installation has a “three valve” bypass system, first open the valve in the bypass line, then close the valves at the conditioner inlet and outlet.
 - If the conditioner has an integral bypass valve, put it in the **Bypass** position.
 - If there is only a shut-off valve near the conditioner inlet, close it.
3. Relieve water pressure in the conditioner by putting the control in the **Backwash** position momentarily. Return the control to the **In Service** position.
4. Pull cable out of meter cover.
5. Remove four screws on cover.
6. Lift cover off of meter module, discard o-ring.
7. Remove and inspect impeller for gear or spindle damage, replace if necessary.
8. Apply silicone lubricant to new o-ring and assemble to the smallest diameter on meter cover.
9. Assemble cover to meter module. Be sure impeller spindle enters freely into cover. Press firmly on cover and rotate if necessary to assist in assembly.
10. Replace four screws and tighten.
11. Return bypass or inlet valving to normal **In Service** position. Water pressure automatically builds in the conditioner.
NOTE: Be sure to shut off any bypass line.
12. Check for leaks at all seal areas.
13. Plug electrical cord into outlet.
14. Set time of day.
 - Make sure control valve is in the **In Service** position.
15. Rotate program wheel counterclockwise until it stops at **Regeneration** position.
16. Start regeneration cycle manually if water is hard.
17. Plug cable into meter cover. Rotate cable to align drive flat if necessary.

Model 5600 and 5600 Econominder Troubleshooting

PROBLEM	CAUSE	CORRECTION
1. Softener fails to regenerate.	A. Electrical service to unit has been interrupted. B. Timer is defective. C. Power failure.	A. Assure permanent electrical service (check fuse, plug, pull chain or switch). B. Replace timer. C. Reset time of day.
2. Softener delivers hard water.	A. Bypass valve is open. B. No salt in brine tank. C. Injectors or screen is plugged. D. Insufficient water flowing into brine tank. E. Hard water tank hardness. F. Leak at distributor tube. G. Internal valve leak.	A. Close bypass valve. B. Add salt to brine tank and maintain salt level above water level. C. Replace injectors and screen. D. Check brine tank fill time and clean brine line flow control if plugged. E. Repeated flushings of the hot water tank is required. F. Make sure distributor tube is not cracked. Check o-ring and tube pilot. G. Replace seals and spacers and/or piston.
3. Unit uses too much salt.	A. Improper salt setting. B. Excess water in brine tank.	A. Check salt usage and salt setting. B. See problem number 7.
4. Loss of water pressure.	A. Iron build-up in line to water conditioner. B. Iron build-up in water conditioner. C. Inlet of control plugged due to foreign material loose from pipes by recent work done on plumbing system.	A. Clean line to water conditioner. B. Clean control and add resin cleaner to resin bed. Increase frequency of regeneration. C. Remove piston and clean control.
5. Loss of resin through drain line.	A. Air in water system.	A. Assure that well system has proper air elimination control, check for dry well condition.
6. Iron in conditioned water.	A. Fouled resin bed.	A. Check backwash, brine draw and brine tank fill, increase frequency of regeneration, increase backwash time.
7. Excessive water in brine tank.	A. Plugged drain line flow control.	A. Clean flow control.
8. Salt water in service line.	A. Plugged injector system. B. Timer not cycling. C. Foreign material in brine valve. D. Foreign material in brine line flow control.	A. Clean injector and replace screen. B. Replace timer. C. Clean or replace brine valve. D. Clean brine line flow control.

Model 5600 and 5600 Econominder Troubleshooting (Cont'd.)

PROBLEM	CAUSE	CORRECTION
9. Softener fails to draw brine.	A. Draw line flow control is plugged. B. Injector is plugged. C. Injector screen plugged. D. Line pressure is too low. E. Internal control leak.	A. Clean drain line flow control. B. Clean or replace injectors. C. Replace screen. D. Increase line pressure (minimum 20 psi at all times). E. Change seals, spacers and/or piston assembly.
10. Control cycles continuously.	A. Faulty timer mechanism.	A. Replace timer.
11. Drain flows continuously.	A. Foreign material in control. B. Internal control leak. C. Control valve jammed in Brine or Backwash position. D. Timer motor stopped or jammed.	A. Remove piston assembly and inspect bore, remove foreign material and check control in various regeneration positions. B. Replace seals and/or piston assembly. C. Replace seals and/or piston assembly. D. Replace timer.

General Service Hints for Meter Control

PROBLEM	CAUSE	CORRECTION
Softener delivers hard water.	A. Reserve capacity has been exceeded. B. Program wheel is not rotating with meter output. C. Meter is not measuring flow.	A. Check salt dosage requirements and reset program wheel to provide additional reserve. B. Pull cable out of meter cover and rotate manually, program wheel must move without binding and clutch must give positive "clicks" when program wheel strikes regeneration stop (if not, replace timer). C. Check output by observing rotation of small gear on front of timer (program wheel must not be against regeneration stop for this check) each tooth to tooth is approximately 30 gallons (if not, replace meter).

Model 5600SF Troubleshooting

PROBLEM	CAUSE	CORRECTION
1. Filter fails to backwash.	A. Electrical service to unit has been interrupted. B. Timer is defective. C. Power failure.	A. Assure permanent electrical service (check fuse, plug, pull chain or switch). B. Replace timer. C. Reset time of day.
2. Filter "bleeds" iron.	A. Bypass valve is open. B. Excessive water usage. C. Hot water tank rusty. D. Leak at distributor tube. E. Defective or stripped filter medium bed. F. Inadequate backwash flow rate.	A. Close bypass valve. B. Reduce days between, backwashing (see timer instructions), make sure that there is not a leaking valve in the toilet bowl or sinks. C. Repeated flushings of the hot water tank is required. D. Make sure distributor tube is not cracked, check o-ring and tube pilot. E. Replace bed. F. Make sure filter has correct drain flow control, be sure flow control is not clogged or drain line restricted, be sure water pressure has not dropped, increase backwash flow rate according to specifications for your unit, see your dealer for recommendations.
3. Loss of water pressure.	A. Iron or turbidity build-up in water filter. B. Inlet plugged due to foreign material broken loose from pipes by recent work done on plumbing system.	A. Reduce days between backwashing so filter backwashes more often, make sure filter is sized large enough to handle water usage. B. Remove piston and clean control.
4. Loss of filter medium through drain line.	A. Broken or missing top screen.	A. Replace top screen, must have 0.020" wide slots.
5. Drain flows continuously.	A. Foreign material in control. B. Internal control leak. C. Control valve jammed in rinse or backwash.	A. Remove piston assembly and inspect bore, remove foreign material and check control in various cycle positions. B. Replace seals and/or piston assembly. C. Replace piston, seals and spacers (and drive motor if necessary).

Service Assemblies

	Part Number	Description
	60102-00	piston, softener
	60102-10	piston, filter
	60102-20	piston, low water
	60125	seal kit
	60084-XX	injector
	60032	brine valve
	60514	brine cam, 3-18
brine cam, 6-36		
brine cam, minutes		
	60510	coupling, with clip and screws
	60040	bypass, brass 3/4" NPT
	60041	bypass, brass 1" NPT
	60049	bypass, plastic
	60086	meter, standard
	60087	meter, extended
	160136-5600	service kit, meter
	160135-5600	service kit, clock
	14860	skipper wheel, 7-day
	14381	skipper wheel, 12-day
	60405-10	meter program wheel, standard
	60405-20	meter program wheel, extended

www.koyowater.com

www.koyowater.com

www.koyowater.com

www.koyowater.com